

Connected Services Agreement

This section only needs to be completed if you are purchasing a vehicle equipped with connected services. An SOS button in the headliner area of the vehicle indicates this feature is present.

The purchase of your Lexus vehicle may include a number of connected vehicle services (the “Services”). Services will differ depending upon the vehicle category and the model of vehicle you select. Select Services are enabled at the time of delivery and your vehicle may wirelessly transmit location, driving and vehicle health data to deliver those enabled Services. Select Services may also be provided on a complimentary trial basis. At the end of the complimentary trial period, if you wish to continue to use the Services, you must sign up for a paid subscription by providing your credit card information.

Category A Vehicles:

2018/2019/2020 LC and LCH, 2018/2019 and select 2020 NX and NXH (up to October 2019 production), 2018/2019 RC, 2018/2019/2020 RC-F, 2018/2019/2020 LS and LSH, 2019 ES and ESH, 2019 UX and UXH

These vehicles may include the following Services:

- Safety Connect (including: Automatic Collision Notification, Emergency and Roadside Assistance, Stolen Vehicle Locator, Locating Missing Persons). Provided on a complimentary trial basis for 4 years from the date of warranty activation.
- Destination Assist. If included, Destination Assist will be provided on a complimentary trial basis for 12 months from the date of warranty activation.

Speak with your Dealer if you need confirmation about the complimentary Services provided with your vehicle.

Services are subject to this Connected Services Agreement which incorporates Lexus’ Connected Services Privacy Notice and Terms of Use, and End User License Agreement, and together comprise your Agreement (the “Agreement”). Please read the Agreement to inform yourself as to the type of data generated by use of the Services, and how Lexus collects, uses, shares and stores the data, which includes your personal information. The Agreement can be accessed through the Lexus App or at www.lexus.ca/connectedservices-privacy. To enroll, please use the Lexus App (available at no cost from the App Store) or push the SOS button in your vehicle.

Failure to cancel your Services within 15 days of receipt of the Agreement will be deemed acceptance of the Agreement and the associated complimentary trial periods referenced above.

- I have read and accept the Agreement and consent to the collection, use, disclosure, and storage of my personal information and vehicle data as described in Lexus’ Connected Services Privacy Notice and will enroll using one of the methods mentioned above. I understand that failure to enroll will not disable data transmission and my vehicle may continue to wirelessly transmit location, driving and vehicle health data.
- OR
- I do not want Services to be enabled in my vehicle. This includes Automatic Collision Notification and the ability of emergency services to locate my vehicle in case of an emergency. I understand that checking this box does **not** disable the Services nor stop the transmission of data by my vehicle. *To disable the Services I must press the in-vehicle SOS button and talk to an agent explaining that I would like to ‘waive’ Services.*

Name: _____

Signature: _____ Date: _____

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The purchase of your Toyota vehicle may include a number of connected vehicle services (the “Services”). Services will differ depending upon the vehicle category and the model of vehicle you select. If your vehicle was produced before September 22, 2023, select Services are enabled at the time of delivery and your vehicle may wirelessly transmit location, driving and vehicle health data to deliver those enabled Services. If your vehicle was produced on or after September 22, 2023, it will be delivered in Privacy Mode, and Services can only be activated by downloading the Toyota App and completing the registration process.

A vehicle in “Privacy Mode” can only transmit wireless location data if the SOS button is pressed or during a vehicle collision. The vehicle will stop being in privacy mode upon activation of Services.

Regardless of your vehicle’s production date, select Services may also be provided on a complimentary trial basis. At the end of the complimentary trial period, if you wish to continue to use the Services, you must sign up for a paid subscription by providing your credit card information.

Category B Vehicles:

2020/2021/2022 RX and RXh, 2020/2021/2022 RXL and RXhL, 2020/2021/2022 ES and ESh, select 2020 NX and NXH (October 2019 production), 2020/2021/2022 UX and UXh, 2020/2021/2022/2023/2024 RC, 2021/2022/2023/2024 RCF, 2023/2024 IS, 2021/2022/2023 LC, LCH and LCV, 2021 NX and NXH, 2021/2022/2023/2024 IS, 2021/2022 LS and LSh, 2022/2023 GX.

These vehicles may include the following Services:

- Safety Connect (including: Automatic Collision Notification, Emergency and Roadside Assistance, Stolen Vehicle Locator, Locating Missing Persons), Service Connect, Remote Connect, Destination Assist and Vehicle Dynamic Information. Some of these services will be provided on a complimentary trial basis for 3 years from the date of warranty activation.

Speak with your Dealer if you need confirmation about the complimentary Services provided with your vehicle.

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Failure to cancel your Services within 15 days of receipt of the Agreement will be deemed acceptance of the Agreement and the associated complimentary trial periods referenced above.

- I have read and accept the Agreement and consent to the collection, use, disclosure, and storage of my personal information and vehicle data as described in Lexus’ Connected Services Privacy Notice and will enroll using one of the methods mentioned above. I understand that failure to enroll will not disable data transmission and my vehicle may continue to wirelessly transmit location, driving and vehicle health data if my vehicle was produced prior to September 22, 2023.

OR

- I do not want Services to be enabled in my vehicle. This includes Automatic Collision Notification and the ability of emergency services to locate my vehicle in case of an emergency. I understand that checking this box does **not** disable the Services (in the case of vehicles produced prior to September 22, 2023) nor stop the transmission of data by my vehicle. *To disable the Services (in the case of vehicles produced prior to September 22, 2023) and stop the transmission of all data, I must press the in-vehicle SOS button and talk to an agent explaining that I would like to ‘waive’ Services.*

Name: _____

Signature: _____ Date: _____

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A vehicle in “Privacy Mode” can only transmit wireless location data if the SOS button is pressed or during a vehicle collision. The vehicle will stop being in privacy mode upon activation of Services.

Regardless of your vehicle’s production date, select Services may also be provided on a complimentary trial basis. At the end of the complimentary trial period, if you wish to continue to use the Services, you must sign up for a paid subscription by providing your credit card information.

Category C Vehicles:

2022/2023/2024/2025 NX, NXH and NX PHV, 2022/2023/2024 LX, 2023/2024/2025 UXH, 2023/2024/2025 ES and ESH, 2023/2024/2025 RX and RXH, 2024/2025 RX PHV, 2023/2024 LS and LSH, 2023/2024 RZ, 2024 GX, 2024/2025 LC, LCH and LCV, 2024 TX and TXH.

These vehicles may include the following Services:

- Safety Connect (including: Automatic Collision Notification, Emergency and Roadside Assistance, Stolen Vehicle Locator, Locating Missing Persons), Service Connect, Remote Connect and Drive Connect. Some of these services will be provided on a complimentary trial basis for 3 years from the date of warranty activation.

Speak with your Dealer if you need confirmation about the complimentary Services provided with your vehicle.

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- I have read and accept the Agreement and consent to the collection, use, disclosure, and storage of my personal information and vehicle data as described in Lexus’ Connected Services Privacy Notice and will enroll using one of the methods mentioned above. I understand that failure to enroll will not disable data transmission and my vehicle may continue to wirelessly transmit location, data and, if my vehicle was produced prior to September 22, 2023, driving and vehicle health data.
- OR
- I do not want Services to be enabled in my vehicle. This includes Automatic Collision Notification and the ability of emergency services to locate my vehicle in case of an emergency. I understand that checking this box does **not** disable the Services (in the case of vehicles produced prior to September 22, 2023) nor stop the transmission of data by my vehicle. *To disable the Services (in the case of vehicles produced prior to August 30, 2023) and stop the transmission of all data, I must press the in-vehicle SOS button and talk to an agent explaining that I would like to ‘waive’ Services.*

Name: _____

Signature: _____ Date: _____